

CCTV Service

Annual Report

April 2015 – March 2019



www.wyre.gov.uk

In June 2011, Wyre Council implemented a centralised CCTV system relocating the town centre CCTV equipment based in local police stations to the Civic Centre, Poulton.

The purpose of the CCTV system is to help provide a safe and secure environment for the benefit of those who visit, work or live in the Wyre area.

The control room has strong links with Lancashire Police who's officers regularly attend the unit to access evidence to support their investigations.

Wyre's CCTV section is managed by Wyre Council whom operate the system through a volunteer program. Each volunteer undergoes training to industry standard and are thoroughly vetted through a Disclosure and Barring Service check.

The Council is a member of the CCTV Managers Association Network which provides advice and guidance around new standards, policies and procedures in relation to CCTV.

The CCTV service faces challenges ahead due to a decline in external funding.

The CCTV maintenance contract for 2019-20 was renewed to Blackpool Council.

The CCTV service looks forward to working with our partners and contributing in keeping our towns safe.

Volunteering as a CCTV operator



Over the last four years the Wyre CCTV section have seen a flurry of new volunteers joining the committed team of operators. The volunteers carried out a stunning 13528.52 hours of CCTV live monitoring over the years specified.

If you think you have the skills to be a CCTV volunteer operator please use the link attached: <http://CCTV>

Camera Network

Wyre Council

Fleetwood Town Centre & Promenade - 13

Cleveleys Town Centre & Promenade - 6

Poulton Town Centre - 7

Garstang Town Centre - 4

Satellite Sites

Marine Hall - 4

Fleetwood Market - 17

Thornton Little Theatre - 4

Civic Centre - 13

Copse Road Depot - 12

Chatsworth Depot - 9

Mobile Bus - 2

Mobile Cameras - 2

Body cameras - 2

Drone - 1

Fylde Council

Wyre Council has a service level agreement to provide a comprehensive town centre monitoring service to Fylde Council. Their town centre cameras are located at Kirkham 3, Lytham 4 and St Anne's Town 8

April 2015 - March 2019

Our Performance | Wyre

For all CCTV enquires use the contact below :-
 Email - wyre.cctv@wyre.gov.uk
 Tel - 01253 81000

From April 2015-March 2019 the control room dealt with 4662 incidents. Outlined below are the main types of incidents that the CCTV control room volunteers deal with on a regular basis.

Anti-Social Behaviour

F	C	P	G
281	48	126	7

Violence Against the Person

F	C	P	G
36	33	29	3

Stolen Asset Offences

F	C	P	G
95	86	23	2

Alcohol Related

F	C	P	G
118	28	169	10

Vehicle Related

F	C	P	G
500	922	807	39

Missing/Vulnerable Persons

F	C	P	G
230	154	118	5

Drug Related

F	C	P	G
29	6	14	0

Suspicious Activity

F	C	P	G
139	72	44	3

Other/Observations

F	C	P	G
240	78	150	18

Police Data Apr15-Mar19

Year	2015/16	2016/17	2017/18	2018/19
Crime	4877	5481	6568	7484
ASB	4082	4037	4045	2691

F	Fleetwood
C	Cleveleys
P	Poulton
G	Garstang
Number	Number of incidents

Incident Type	Definition
Anti-Social Behaviour	Unacceptable behaviour that causes harm to a community/environment
Violence Against the Person	Assault, harassment and other offences that harm a person
Stolen Asset Offences	Theft, shoplifting, robbery and burglary
Alcohol Related	Drinking on the street, drunk and disorderly behaviour as well as being under the influence
Vehicle Related	Highway obstruction, road traffic collisions, dangerous driving and taxi rank incidents
Missing / Vulnerable People	Vulnerable children and adults and missing people
Drug Related	Being under the influence, drug dealing and possession.
Suspicious Activity	Behaviour that is a cause for concern.
Other	Criminal damage, monitoring of cash in transits to ensure they have a safe passage, general observations and other incident types that has not been listed.

Case Study: CCTV in Action

The case studies are of actual incidents described by the CCTV operators.



1

During a routine camera patrol one evening in March 2015 in the vicinity of Lord Street Fleetwood, a CCTV operator noticed a male acting unpredictably and approaching members of the public, making them flustered. One passing male engaged in conversation and was viciously attacked by this male. The victim was knocked unconscious and the perpetrator proceeded to search through his trouser pockets. Immediately the operator advised the Police who sent out a Patrol. Members of the public went to the aid of the victim but it appeared to the operator that these persons had thought the male had, had some sort of accident and hadn't seen the incident in full. The offender started to move away from the victim and proceeded to leave the area in the direction of London St towards a back alley. The Police arrived on scene and the officers were given a running commentary from the CCTV operator. One of the officers located the offender and brought him back into view of the CCTV camera so the operator could identify the suspect. The victim suffered quite extensive injuries to his throat. The male was subsequently arrested and served a substantial custodial sentence. This was an unusual case in the fact that only the CCTV operator had seen the incident ensuring the offender did not get away with his crime.



2

In February 2019 there had been a large number of ASB issues in Cleveleys. Whilst monitoring Cleveleys bus station CCTV observed two females carrying two 5ltr cans of paint. The two females proceeded to throw the paint on to the floor and deface the mural which was located to the back of the bus station with the paint. CCTV alerted the Police who were advised of the situation on arrival the Police were directed towards the tram stop by the CCTV operator as the main offender had made her way to there. The Police confiscated the two 5ltr pots of paint and took the female home.

In March the same female was identified as using a spray can to graffiti various areas around Cleveleys town centre area. Due to the vigilance of the CCTV operator good facial and CCTV evidence of this second incident was caught on camera.

The Police requested the footage for both incidents which helped them with their enquiries.

April 2015 - March 2019

Our Performance Continued | Wyre

Cam Number	##
Number of incidents	##

Fleetwood

1	2	3	4	5	6	7
383	424	655	496	398	449	391

8	9	10	11	12	13
358	373	472	444	520	458

Poulton

1	2	3	4	5	6	7
654	313	452	401	273	293	284

Cleveleys

1	2	3	4	5	6
252	289	364	991	421	195

Garstang

1	2	3	4
33	38	30	37

Outlined above are the amount of incidents logged per camera, more than one camera may have been used per incident.

A total of 987 viewing were completed which lead to 193 evidential copies being produced.

Users of the System:

Wyre Council	487
Police	425
Insurance Companies	8
Fire Brigade	7
Subject Access	59
Blackpool Transport	1



Town	Viewings	Downloads
Fleetwood	431	81
Cleveleys	174	38
Poulton	341	61
Garstang	41	13

Want to know which cameras are where? Visit - http://www.wyre.gov.uk/info/200386/crime_antisocial_behaviour_and_nuisance/579/wyre_town_centre_cctv
OR use the QR code to the right -



Shop Watch Scheme

The Shopwatch Radio Scheme is a proactive tool to assist Shop/Store owners and their staff to protect themselves and their property.

The Fleetwood and Cleveleys Shopwatch Scheme had run successfully for many years until the retirement of the Licence Holder. In 2018 Lancashire Police secured funding from the following partners Fleetwood Town Council, LANPAC, Wyre Community Safety Partnership (WCSP) and the Police Crime Commissioner (PCC). This funding not only enabled the relaunch of the Fleetwood scheme but also enabled the scheme to be upgraded to a digital system. The new system officially went live on Saturday 1st December 2018.

In March of 2019 Philips Jewellers, Cleveleys Chamber of Trade, Lancashire Police and Wyre Council worked together to relaunch and upgrade of Cleveleys Shopwatch Scheme. Funding was secured from LANPAC and Wyre Council.

I am glad to say both schemes continue to grow and have had many successful outcomes.



Operators dealt with
44 Fleetwood,
60 Cleveleys,
5 Poulton,
1 Garstang shoplifting
incidents between
April 2015 - March
2019

Shop Watch Incidents

1 One afternoon the Shop Watch radio sparked into action regarding a shoplifter who had made off after assaulting store staff in Cleveleys. CCTV operators panned their cameras on to the location and spotted the male running through the town centre, in hot pursuit was one of our local buskers who managed to retain the items the offender had stolen. The CCTV operator was able to relay the offenders location which was now in the tram stop. Shop Watch members were able to detain the offender on York St until a police patrol was able to attend and arrested the male on scene.

2 In January 2019, operators located a prolific female shoplifter on Lord St, Fleetwood who had broken her bail conditions by entering the town centre. The operator instantly made all Shop Watch users aware of her presence. The operator advised the police who immediately attended the scene and arrested the female.

Are you a retailer? Interested in becoming a Shopwatch member?

Contact

Fleetwood Shop Watch

2216@Lancashire.pnn.police.uk

Cleveleys Shop Watch Co-ordinator

Daniel Thornton,
Phillips Jewellers

57C Victoria Rd West,
Thornton - Cleveleys

FY5 1AJ

E| Cleveleysshopwatch@gmail.com

T| 01253 856131

How do you make a complaint to Wyre Council? Visit -
http://www.wyre.gov.uk/info/200340/complaints_and_compliments